

Test cases for the conversation use cases.

Test case ID: T1-T3			
Test purpose: <i>initial question</i>			
Environment: <ul style="list-style-type: none">- Windows 7: Internet explorer 10, Firefox (version 30), and Opera (version 10).- OSX Mavericks: Safari, Firefox (version 34), Google Chrome, and Opera (version 12).- Ubuntu 12.04: Chromium, Firefox (version 34), and Opera (version 10).- Google Nexus 7 (tablet): Google Chrome.- iPhone 6 (phone): Google Chrome.			
Preconditions: the application website was online.			
Test case steps:			
Step number:	Procedure:	Expected response:	Pass or fail:
1	The user visits the website.	Website loads	Pass
2	The interface displays the initial question to the user.	Instructions and initial question are displayed.	Pass
Tester names: Neil Copper, Didrik Johansson, and Abigail Cessna.			
Tester comments: website looks great, and no issues were found.			

Test case ID: T1-T3			
Test purpose: <i>user message (conversation)</i>			
Environment:			
<ul style="list-style-type: none"> - Windows 7: Internet explorer 10, Firefox (version 30), and Opera (version 10). - OSX Mavericks: Safari, Firefox (version 34), Google Chrome, and Opera (version 12). - Ubuntu 12.04: Chromium, Firefox (version 34), and Opera (version 10). - Google Nexus 7 (tablet): Google Chrome. - iPhone 6 (phone): Google Chrome. 			
Preconditions: the initial message has been sent, and the server and website are online.			
Test case steps:			
Step number:	Procedure:	Expected response:	Pass or fail:
1.	The user types a message in the free-form text box and presses enter.	The message is sent to the server, and no errors occur.	Pass
2.	The server sends an appropriate response.	The server sends a suitable response based on the message content sent.	Pass
Tester names: Neil Copper, Didrik Johansson, and Abigail Cessna.			
Tester comments: the response from the server was quick.			

Test case ID: T1-T3			
Test purpose: <i>user voting</i>			
Environment:			
<ul style="list-style-type: none"> - Windows 7: Internet explorer 10, Firefox (version 30), and Opera (version 10). - OSX Mavericks: Safari, Firefox (version 34), Google Chrome, and Opera (version 12). - Ubuntu 12.04: Chromium, Firefox (version 34), and Opera (version 10). - Google Nexus 7 (tablet): Google Chrome. - iPhone 6 (phone): Google Chrome. 			
Preconditions: the rating system interface appears alongside a server response.			
Test case steps:			
Step number:	Procedure:	Expected response:	Pass or fail:
1.	The user clicks the down-vote button.	<p>The server selects a suitable message to display in place of the down-voted message.</p> <p>The message displayed is replaced by a more suitable message by the server.</p>	Pass
1. (alternative)	The user clicks the up-vote button.	The message does not change.	Pass
Tester names: Neil Copper, Didrik Johansson, and Abigail Cessna.			
Tester comments: the voting mechanism works as expected.			

Test case ID: T1-T3			
Test purpose: <i>user feedback</i>			
Environment:			
<ul style="list-style-type: none"> - Windows 7: Internet explorer 10, Firefox (version 30), and Opera (version 10). - OSX Mavericks: Safari, Firefox (version 34), Google Chrome, and Opera (version 12). - Ubuntu 12.04: Chromium, Firefox (version 34), and Opera (version 10). - Google Nexus 7 (tablet): Google Chrome. - iPhone 6 (phone): Google Chrome. 			
Preconditions: the website and server are online.			
Test case steps:			
Step number:	Procedure:	Expected response:	Pass or fail:
1	The user completes and submits the feedback form.	The submitted form is closed, and a message is displayed thanking the user feedback.	Pass
Tester names: Neil Copper, Didrik Johansson, and Abigail Cessna.			
Tester comments: the feedback form is simple, and well designed.			