

## Test cases for the conversation use cases.

<b>Test case ID:</b> T1-T3			
<b>Test purpose:</b> <i>initial question</i>			
<b>Environment:</b> <ul style="list-style-type: none"><li>- Windows 7: Internet explorer 10, Firefox (version 30), and Opera (version 10).</li><li>- OSX Mavericks: Safari, Firefox (version 34), Google Chrome, and Opera (version 12).</li><li>- Ubuntu 12.04: Chromium, Firefox (version 34), and Opera (version 10).</li><li>- Google Nexus 7 (tablet): Google Chrome.</li><li>- iPhone 6 (phone): Google Chrome.</li></ul>			
<b>Preconditions:</b> the application website was online.			
<b>Test case steps:</b>			
<b>Step number:</b>	<b>Procedure:</b>	<b>Expected response:</b>	<b>Pass or fail:</b>
1	The user visits the website.	Website loads	Pass
2	The interface displays the initial question to the user.	Instructions and initial question are displayed.	Pass
<b>Tester names:</b> Neil Copper, Didrik Johansson, and Abigail Cessna.			
<b>Tester comments:</b> website looks great, and no issues were found.			

<b>Test case ID:</b> T1-T3			
<b>Test purpose:</b> <i>user message (conversation)</i>			
<b>Environment:</b> <ul style="list-style-type: none"> <li>- Windows 7: Internet explorer 10, Firefox (version 30), and Opera (version 10).</li> <li>- OSX Mavericks: Safari, Firefox (version 34), Google Chrome, and Opera (version 12).</li> <li>- Ubuntu 12.04: Chromium, Firefox (version 34), and Opera (version 10).</li> <li>- Google Nexus 7 (tablet): Google Chrome.</li> <li>- iPhone 6 (phone): Google Chrome.</li> </ul>			
<b>Preconditions:</b> the initial message has been sent, and the server and website are online.			
<b>Test case steps:</b>			
<b>Step number:</b>	<b>Procedure:</b>	<b>Expected response:</b>	<b>Pass or fail:</b>
1.	The user types a message in the free-form text box and presses enter.	The message is sent to the server, and no errors occur.	Pass
2.	The server sends an appropriate response.	The server sends a suitable response based on the message content sent.	Pass
<b>Tester names:</b> Neil Copper, Didrik Johansson, and Abigail Cessna.			
<b>Tester comments:</b> the response from the server was quick.			

<b>Test case ID:</b> T1-T3			
<b>Test purpose:</b> <i>user voting</i>			
<b>Environment:</b> <ul style="list-style-type: none"> <li>- Windows 7: Internet explorer 10, Firefox (version 30), and Opera (version 10).</li> <li>- OSX Mavericks: Safari, Firefox (version 34), Google Chrome, and Opera (version 12).</li> <li>- Ubuntu 12.04: Chromium, Firefox (version 34), and Opera (version 10).</li> <li>- Google Nexus 7 (tablet): Google Chrome.</li> <li>- iPhone 6 (phone): Google Chrome.</li> </ul>			
<b>Preconditions:</b> the rating system interface appears alongside a server response.			
<b>Test case steps:</b>			
<b>Step number:</b>	<b>Procedure:</b>	<b>Expected response:</b>	<b>Pass or fail:</b>
1.	The user clicks the down-vote button.	<p>The server selects a suitable message to display in place of the down-voted message.</p> <p>The message displayed is replaced by a more suitable message by the server.</p>	Pass
1. (alternative)	The user clicks the up-vote button.	The message does not change.	Pass
<b>Tester names:</b> Neil Copper, Didrik Johansson, and Abigail Cessna.			
<b>Tester comments:</b> the voting mechanism works as expected.			

<b>Test case ID:</b> T1-T3			
<b>Test purpose:</b> <i>user feedback</i>			
<b>Environment:</b> <ul style="list-style-type: none"> <li>- Windows 7: Internet explorer 10, Firefox (version 30), and Opera (version 10).</li> <li>- OSX Mavericks: Safari, Firefox (version 34), Google Chrome, and Opera (version 12).</li> <li>- Ubuntu 12.04: Chromium, Firefox (version 34), and Opera (version 10).</li> <li>- Google Nexus 7 (tablet): Google Chrome.</li> <li>- iPhone 6 (phone): Google Chrome.</li> </ul>			
<b>Preconditions:</b> the website and server are online.			
<b>Test case steps:</b>			
<b>Step number:</b>	<b>Procedure:</b>	<b>Expected response:</b>	<b>Pass or fail:</b>
1	The user completes and submits the feedback form.	The submitted form is closed, and a message is displayed thanking the user feedback.	Pass
<b>Tester names:</b> Neil Copper, Didrik Johansson, and Abigail Cessna.			
<b>Tester comments:</b> the feedback form is simple, and well designed.			