

Ethics Appendix

Amy Yeo – C1547159

Interview Consent Form for the Interviews

Please read the paragraph at the beginning of the questions that will be asked and then read the following statements carefully and then add your signature. If you have any questions, please ask the person who gave you this form. You are under no pressure to give your consent and you are free to withdraw from this study at any time. By adding your initials in the box to the right of each item and signing the form at the bottom, you are agreeing to the following:

This interview is anonymous, the student is not required to know your name. It is optional to write your name below.

Your name _____

- I understand that I am giving consent for the student to use my answers in their research
- I understand that I don't need to provide any personal information that I don't want the student to know
- I confirm that I have read and understand the paragraph at the top of the sheet and have had the opportunity to ask questions about it.
- I understand that participation in this study is entirely voluntary and that I can withdraw from the study at any time without giving a reason
- I understand that I am free to ask any questions at any time and that I am free to withdraw or discuss my concerns with the lead researcher Amy.
- I agree to data generated from my participation can be shared with other researchers.

I consent to participate in the study conducted by Amy, School of Computer Science, Cardiff University.

Signed:

Date:

Information Sheet for the Interviews

Introduction

You are being invited to take part in a research study. Before you decide it is important for you to understand why the research is being done and what it will involve. Please take the time to read the following information carefully and discuss it with others if you wish. Ask if there is anything that is not clear or if you would like more information. Take time to decide whether or not you wish to take part. Thank you for reading this.

What is the purpose of the study?

The purpose of this study to identify the needs of the patients and GP surgeries to be able to improve the communication between the two, the researcher needs to understand what you want from the application and to be able to get a feel of what you think about it at the moment. This will help in defining new requirements for an application.

How is the study structured?

Once you have agreed to take part in the study and unless you choose to withdraw at any point, you will be asked to:

To take part in an interview

In the briefing session, the purpose and workings of this study will be explained to you, and you will be asked to answer 10 questions. You will also be provided with the opportunity to ask questions regarding this study.

In the debriefing session, you will be reminded how your data will be stored and how it will be used. You will again be provided with the opportunity to ask questions regarding this study.

Who is organising the research?

The study is organised by researchers from Cardiff University.

Why have I been chosen?

As a volunteer you have responded to our request for participants to take part as you came forward to help and fit the criteria of the type of people needed to take part.

Do I have to take part?

It is up to you to decide whether or not you want to take part in the study. If you do decide to take part you will be given this information sheet to keep and be asked to sign a consent form. If you decide to take part, you are still free to withdraw at any time and without giving a reason.

How will the data be collected and stored?

All information that is collected about you during the course of this research will be kept strictly confidential. The information will be collected by the researcher and stored securely on the university one drive, for a period of 5 years. The data will be accessible only by the researcher.

We may share the data we collect with researchers at other institutions, but any information that leaves Cardiff University will have your personal details removed. In any sort of output we might publish, we will not include information that will make it possible for other people to know your name or identify you in any way.

What data will be collected?

Everything you say to answer the question will be written in the project to help to get the best out of the research.

How can I request access to my data?

If you would like to see data that is being stored about you, you can email the researcher using the contact details below.

What if I want to end my participation in this study?

If you want to stop your participation for any reason, you may do so by contacting the researcher using the details below.

What will happen to the results of the research study?

Where appropriate, the results of this study will be analysed in. You will not be identified in any report or publication. The results of this study will help to understand the requirements for the new design which is the final product of the project. We will inform you of the results of the study if you wish to have the information.

Who has reviewed the study?

This study has been reviewed and approved by the Ethics Committee of the School of Computer Science and Informatics, Cardiff University. Should you have any concerns about this study, please contact comsc-ethics@cardiff.ac.uk

Contact for Further Information

We welcome the opportunity to answer any question you may have about any aspect of this study or your participation in it.

Amy Yeo

YeoA@cardiff.ac.uk

Debriefing Sheet for the Interviews

Thanks

Many thanks for taking part in this study. We hope it was interesting. Your participation was an important contribution to research on the communication using the My Health Online. Please feel free to ask the researcher any questions you have about what happened. Please note that some of the information contained on this form is a repeat of what might be found on the Information Sheet, which you should already have and can keep.

What is the purpose of the study?

The purpose of this project is to understand the usability of My Health Online to work out any gaps in the communication. The results will help to determine new requirements for My Health Online to re-design the current services it offers and implement new services to improve how effective the Mock-Up.

How was the data collected and how will it be stored?

All information that is collected about you during the course of this research will be kept strictly confidential. The information will be collected through the google forum and written down answers from the interview, the data will be stored securely on the University's OneDrive, for a period of 5 years. The data will be accessible only by Amy.

We may share the data we collect with researchers at other institutions, but any information that leaves Cardiff University will have your personal details removed. In any sort of output, we might publish, we will not include information that will make it possible for other people to know your name or identify you in any way.

What will happen to the results of the research study?

Where appropriate, the results of this study will be included in the project and displayed in plain text. You will not be identified in any report or publication. The results of this study will help to understand the problems lying within My Health Online. We will inform you of the results of the study if you wish to have the information.

What do I do if I am unhappy with the way I was treated or with something that happened to me?

In the first instance, you should contact the leader of the Research Project, details are provided at the bottom.

If you are still unhappy, please should contact the relevant Ethics Committee:

Cardiff School of Computer Science & Informatics Ethics Committee
Email: comsc-ethics@cardiff.ac.uk

Who has reviewed the study?

This study has been reviewed and approved by the Ethics Committee of the School of Computer Science and Informatics, Cardiff University.

Contact for Further Information

We welcome the opportunity to answer any question you may have about any aspect of this study or your participation in it.

Research Leader:

Amy Yeo

Email: yeoa@cardiff.ac.uk